

Government of India Ministry of Railways (Railway Board)

No. 2023/NFR/33/JAK E-office no. 3423850 New Delhi

Dated: 09.05.2024

Principal Chief Commercial Managers of all Zonal Railways; and PCOM, Metro Railway Kolkata

Subject: Setting up of additional 61 Pradhan Mantri Bhartiya Janaushadhi Kendras (PMBJKs) at railway stations – regarding

Reference: Commercial Circular no. 03 of 2024 dated 01.05.2024

As part of 100 days plan of Indian Railways, Railway Board has allowed Zonal Railways to set up additional 61 PMBJKs in circulating areas and concourses of railway stations vide letter no. 2023/NFR/33/JAK dated 01.05.2024.

- 2. In connection with the above, Zonal Railways are advised to initiate the process of setting up the outlets and ensure readiness of the stalls for commencement at short notice. Further, as has been observed during the course of establishment of 50 PMBJKs in phase 1, Zonal Railways are requested to pay special attention to the following:
 - a. The location of the outlet should be such that it enjoys good visibility and provides great accessibility to passengers and public for maximum benefit, while not affecting the movement of other passengers and public. This shall address the twin problem of low sales volume and reach.
 - b. The entrance and exit to the outlet should be disabled-friendly as per the provisions of the Rights of Persons with Disabilities Act, 2016.
 - c. The fabrication of the outlets should be in compliance with the specifications and the design provided by NID, as mentioned in Railway Board's letter no. 2023/NFR/33/JAK(Part-I) dated 11.11.2023, so as to comprehensively address issues of water leakage.

d. Licensees should be advised to maintain utmost cleanliness inside/outside the outlet so as to prevent any damage to the medicines.

e. Special focus should be laid on creating awareness about the facility of PMBJK outlets at railway stations.

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